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ABSTRACT

The electronic connection of computers and databases has created an "e" factor that has transformed the way people interact with each other, especially in doing business, providing services, and processing information. The chapters in this collection address key issues in the planning, campus preparation, development, and implementation of advising and academic student services delivered over the Web. The chapters of section 1, "The 'e' Factor Building Student Services with Web Applications," are: (1) "E-business: Change, Challenge, and Opportunity" (Carl Jacobson); (2) "Personal and Electronic Advising Networks at Boston College" (Louise Lonabocker); (3) "First-Year Academic Advising: Planning and Registration Strategies" (Gary L. Kramer, Erlend D. Peterson, and Clark D. Webb). Section 2, "Strategic Planning and Campus Preparation for Web Applications in Student Services," contains: (4) "Supporting the Education e-volution" (Stephen W. Klenck, Darlene J. Burnett, and Manuel Ramos); and (5) "The 'e' Factor Creating a Strategic Plan" (M. Wayne Childs and Ron Bleed). Section 3, "Web Advising Applications," contains: (6) "Electronic Advising Portfolios: Innovative Applications" (Charles J. Haberle); (7) "Transfer Evaluation" (Michael McCauley); (8) "Advising.edu--Anytime, Anyplace, Anywhere Advising: Academic Support for Students and Faculty" (J. James Wager); (9) "Expanding Our View" (Norm B. Finlinson and Ford L. Stevenson); and (10) "Distance Education Advising" (R. Dwight Laws and Jacques H. Dubois). Section 4, "The Future of Web Technology," contains: (11) "Perspectives on Internet/Web Technology in Higher Education" (Lee Caldwell). A glossary is attached. (Contains 17 figures, 1 table, and 26 references.) (SLD)

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